



MISS RUBY CUSTOMER ORDER FORM

INFORMATION

Today's Date: _____
Bride's Name: _____
Wedding Date: _____
Wedding Location: _____

How did you find out about Miss Ruby?

of Maids: _____

CUSTOMER INFORMATION

Name: _____
City: _____
Phone Number: _____

Address: _____
State: _____ Zip: _____
Email: _____

ORDER INFORMATION

Dress Designer: _____
Description: _____
Fabric: _____
Trim Details: _____
Notes: _____

Style Name/#: _____
Length: _____
Color: _____
Color: _____

Dress Price:

Shipping (circle one): \$0 – In store pickup \$15 – Ship dress to me

Tax:

TOTAL:

MEASUREMENTS

Bust: _____ Waist: _____ Hips: _____ Height: _____ Normal Size: _____
Size that you would like to order: _____

PAYMENT

Name: _____
City: _____
Method of Payment (Circle One): Check Cash Visa Mastercard Discover AMEX
Credit Card #: _____
Name on Card: _____

Bill Address: _____
State: _____ Zip: _____
Sec. Code: _____ Exp: _____
Signature: _____

I authorize Miss Ruby to charge my credit card for the TOTAL amount above. I understand that all garments are made to order; therefore there are no returns, refunds, cancellations or exchanges. Please inspect garments upon receipt and notify Miss Ruby of any defects within 5 days of receipt of the item.



MISS RUBY POLICY FORM

ORDERING

All dresses at Miss Ruby are made to order especially for you. We require full payment and signed copies of the order form and policy form before your order can be processed. Changes cannot be made to your order once it is processed.

SIZING

All dresses are ordered by standard sizes based on your measurements. You'll want to refer to the designer's size chart to determine the correct size for you. We are happy to measure you and review the sizing with you; however you are responsible for your final size selection. If you fall in between sizes we recommend that you order the larger size.

ALTERATIONS

The dresses are NOT custom made to your measurements so alterations may be needed. Miss Ruby does not offer alteration services but would be happy to recommend a seamstress in the area.

FABRIC

The dresses available at Miss Ruby come in a wide variety of fabrics. Some of the fabrics are 100% silk and may contain variations or irregularities, which are characteristics of fine silk yarn. These characteristics enhance the natural beauty of the fabrics and should in no way be treated as defects. Please be advised that the color of the finished garment may differ slightly from the swatches due to different dye lots.

SHIPPING

Customers may pick up their order at the boutique free of charge. We will be happy to ship your dress to you for \$15 (continental US). If you would like multiple dresses shipped or would like to ship outside of the US please contact Miss Ruby for shipping rates.

DELIVERY

The delivery date is based on full receipt of payment by the entire bridal party. Please allow 12-16 weeks for dress production. We recommend ordering bridesmaid dresses 4-6 months prior to the wedding. Please make sure to allow time for alterations.

PAYMENT

Full payment is required when order is placed. Production will not begin until payment is received.

RETURNS

All garments are made to order so no cancellations, returns, refunds or exchanges are accepted. All sales are final. If the item is defective you must notify Miss Ruby within 5 days of receipt.

I UNDERSTAND AND AGREE TO THESE TERMS.

Signature

Print Name

Date